



### **Additional Terms and Conditions for CCTV/Alarm System Installation:**

**These Terms and Conditions are in addition to the General terms and conditions.**

1. Any Amount paid will be non-refundable unless the order is cancelled by Avia Consultancy Services within quotation/order validity.
2. Payments via cheque will be considered only after clearance of cheque. Order will not be considered confirmed until payment is cleared. Any amount deducted by bank from amount to be paid due to any reason will be payable extra by customer.
3. Specification/rate of Item may change after quotation. Item will be supplied as quoted only if order is confirmed with Advance amount paid within quotation validity.
4. Any delay in starting installation work due to issues at customer end will attract interest on total order value @2% per month or part thereof, after 7 days of order confirmation.
5. Warranty term on items will be as per quotation. Maximum warranty on any item will not exceed 1 Year. Warranty does not include cabling, Software provided or any other third party support service and items not mentioned in quotation. Warranty does not cover damages due to negligence, physical damage, damage due to faulty power supply or damage due to act of nature. Warranty voids if handled or repaired by anyone not authorized by Avia Consultancy Services. Security seals should not be tampered.
6. During warranty the product will be repaired or replaced only if repair is not possible. Replacement/repair or the product will be at manufacturers discretion and may take 15-30 days. The replaced/repaired product will carry the remaining warranty for the original warranty duration only.
7. Any extra fitting, Cabling (except DVR to Camera), Main Power Supply for DVR/Camera SMPS up to its installation point, Internet Connectivity (If required), Accessories for Connection to Broadband modem will be in Clients/Customer's Scope unless clearly stated in written on quotation.
8. During warranty, any repositioning of equipment during or after installation will be chargeable.
9. Warranty cover does not include AMC (Annual Maintenance Contract). If AMC is not included during purchase, visit/service charges will be applicable for every visit even during warranty period. Only repair/replacement of equipment will be free of charge on manufacturer's discretion.
10. Avia Consultancy Services or any of its owner/employee will not be responsible for any loss due to malfunction of equipment/s. Our liability limits to repair or replacement of product as per warranty/AMC terms. Customer is responsible for checking proper functioning of equipment and avail proper service in case of any malfunction.
11. Any dispute subject to Bhopal Jurisdiction only.
12. General Terms and Conditions available on the website applicable in addition to the above stated clauses.

**Terms and conditions are subjected to change. Customer is requested to check website for any changes.**